# Severe Weather Action Plan (for Maintenance Department), page 1 of 2

#### MAINTENANCE DEPARTMENT - SEVERE WEATHER ACTION PLAN

#### 1.0 SCOPE

The Severe Weather Action Plan (SWAP) governs actions of Maintenance divisions during a severe weather emergency.

### 2.0 PURPOSE

The SWAP will define the roles, responsibilities, equipment, and supply requirements for for the two divisions to repond and allocate resources in the most effective manner.

### 3.0 DEFINITIONS

SWAP - Severe Weather Action Plan

RC room - Resource Coordination Room

4.0 FORMS

Severe Weather Tracking Sheet

## 5.0 REQUIRED SAFETY EQUIPMENT

- Severe weather gear
- Appropriate footwear
- Back supports
- · Reflective safety vests

#### 6.0 PROCEDURES

- 6.1 PENDING THE ONSET OF SEVERE WEATHER, THE VICE PRESIDENT, MAINTENANCE WILL NOTIFY THE FOLLOWING PERSONNEL FOR ACTION.
  - A. Assistant Vice President, Fleet Maintenance to assure personnel and vehicles are appropriately staffed and stocked (refer to paragraph 6.7).
  - B. Assistant Vice President, Technical Service to assure Resource Coordination (RC) room is stocked (refer to paragraph 6.7).
  - C. Assistant Vice President of Ways, Structures and Amenities to assure that adequate personnel and equipment are available to address severe weather needs of track/power switches and to sand operating and passenger facilities.
- 6.2 UPON NOTIFICATION OF SEVERE WEATHER, THE VICE PRESIDENT OF MAINTENANCE WILL CONTACT THE ABOVE PERSONNEL FOR IMPLEMENTATION OF THE SWAP.
- 6.3 THE ASSISTANT VICE PRESIDENT, FLEET MAINTENANCE WILL NOTIFY SECTION MANAGERS/ASSISTANT MANAGERS TO ACCOMPLISH THE FOLLOWING.
  - A. Identify personnel to operate service trucks.
  - B. Install chains on non-revunue vehicles as necessary.
- 6.3.1 THE ASSISTANT VICE PRESIDENT OF WAYS, STRUCTURES AND AMENITIES WILL:
  - A. Identify personnel to operate service trucks.
  - B. Notify personnel of assignments related to tracks and power.
  - C. Notify personnel of assignments related to facility sanding.

(Continued)

Source: Severe Weather Action Plan, Dallas Area Rapid Transit (DART)

# Severe Weather Action Plan (for Maintenance Department), page 2 of 2

## 6.4 THE ASSISTANT VICE PRESIDENT, TECHNICAL SERVICE WILL NOTIFY:

- A. All section managers to instruct personnel to dress warmly and prepare for relief of service truck operators.
- B. Manager, Maintenance Support to prepare map board and RC room.
- C. Assistant Vice President Senior Manager, Ways & Structures, Amenities.

## 6.5 ASSIGNMENTS AND RESPONSIBILITIES

- A. Service truck operators
  - 1. Notify RC room by 800 MHz radios as soon as they are underway, giving their vehicle number, destination, and vehicle they are to retrieve. If destination is not known, request a destination from the RC room.
  - 2. Notify RC room by 800 MHz radio when the vehicle has been freed.
  - 3. Request the next location from RC room. If directed by transportation supervisor at the scene to proceed to another location, service truck operator shall notify RC room first.
  - 4. If service truck operator waits longer than 15 minutes for a radio response or next assignment, he/she shall use the land line to contact the RC room at 828-6779.
- B. Assistant Vice President, Bus Fleet Maintenance
  - 1. Monitor all dispatch consoles for reports of stuck buses.
  - 2. Notify Assistant Vice President, Technical Service of all stuck bus locations and times.
  - 3. Pass on all requests for communications to chief dispatcher. Determine when service trucks may be released for return.
- C. Assistant Vice President, Technical Service
  - 1. Monitor 800 MHz radios for stuck vehicles and for service truck communications.
  - 2. Maintain severe weather tracking sheet.
  - 3. Communicate with Assistant Vice President, Fleet Maintenance on recommended locations for sanding.
  - 4. Assign all service trucks and sanding trucks.
- D. The Manager, Maintenance Support will track all stuck vehicles and service truck locations on the map.

## 6.6 EQUIPMENT AND PERSONNEL

- A. Service trucks and sanding trucks
  - 800 MHz radio
  - Sand
  - Chains
  - Shovel
  - Flashlight
  - Flares
  - Hand tools

- Wheel chocks
- Mapsco
- Vehicle log sheet
- Back supports
- Reflective vests
- Two persons (minimum)

- B. Resource Coordination room
  - Map and magnetic tags
  - 800 MHz radios (3 minimum)
  - 900 MHz radios (2 minimum)

- Severe Weather Tracking Sheet
- Telephones (lane line and cellular)

Source: Severe Weather Action Plan, Dallas Area Rapid Transit (DART)